### **Frequently Asked Questions**

Here you can find answers to the most common doubts participants have about Indonesia Vietnam Youth Friendship Program 2016 (IVYFP 2016). If you cannot find your question on our list, please write to <a href="mailto:ivyfp.ayfn@gmail.com">ivyfp.ayfn@gmail.com</a> or use the contact form in the footer of our website.

#### What is the IVYFP 2016?

IVYFP 2016 is annually program held by ASEAN Youth Friendship Network that promotes youth and cultural exchange program between Indonesia and Vietnam. This program enables young generation from both countries to know each other in line with promote peace, solidarity, tolerance and people to people contact. This program was started from 2010. AYFN continually organizes this exchange program with supporting from local organization and government.

Activities of the program:

- a. Discussion on ASEAN Community
- b. Indonesian day and Cultural exhibition
- c. Language exchange
- d. Youth charity
- e. Understand on Vietnamese history
- f. Adventure to Delta Mekong

### Goal of the Program

- a. To promote inter-cultural understanding, equality of opportunity, tolerance and peace between Indonesian and Vietnamese youth / students.
- b. To provide challenging inter-cultural learning experiences.
- c. To promote international friendship, volunteerism and education.
- d. To prepare young generation in facing ASEAN community.

### How long is IVYFP 2016? What are the dates?

This program will run for 7 days (including two days for travelling to and from Ho Chi Minh City: an arrival day and a departure day). The program will be held on March 20 - 26, 2016.

### Where will the IVYFP take place?

The program will take place several places:

- 1. Faculty of Oriental Studies, University of Social Sciences and Humanities, HCMC
- 2. Delta Mekong River, Tien Giang Province
- 3. Around Ho Chi Minh City

## How can I join the IVYFP 2016?

Are you interested to join the program? Apply now!!!

### Requirements:

- 1. Must be Indonesian Nationality
- 2. Must be 17 25 years old
- 3. Good health (physically and mentally)
- 4. Good communication skill and knowledge
- 5. Able to work independently as well as work in team
- 6. Able to pay the registration and program fee
- 7. Able to commit to a full time program

### Application procedure

- 1. Download application at www.ayfnhq.org
- 2. Send back the application along with scanned of identity card (passport/KTP/Student card) and color recent photo into <a href="mailto:ivyfp.ayfn@gmail.com">ivyfp.ayfn@gmail.com</a> with the subject <a href="mailto:IVYFP2016\_YOUR NAME">IVYFP2016\_YOUR NAME</a>
- 3. The committee will review your application and contact you to conduct "interview test".

## Program fee

Both AYFN and local organizer *don't provide any scholarship*. To take part at Indonesia Vietnam Youth Friendship Program 2016, participants are required to pay

Туре	Registration and
	Program fee*
New participants	USD 350
Alumni of AYFN Programs	USD 320

<sup>\*30%</sup> registration fee, 70 % program fee

#### What do fees pay for?

#### Registration fee

Ongoing support from AYFN staff, program marketing costs, information pack, administration costs, staff's salary, and communication costs with partner and participants.

#### Program fee

Hotel/guesthouse 7D/6N (twin/triple share), Airport pick up (Ho Chi Minh City Airport), Meal during program based on schedule, activities indicated on schedule, Certificates, souvenir of the program, and support in country.

#### What's excluded?

Passport fee, *flight expenses to and from Ho Chi Minh City*, personal/travel insurance (recommended), personal expenses, airport transfer, meal excluded in schedule, minibar in hotel, laundry, telephone.

### How do you select applicants to participate in the IVYFP 2016?

The criteria of participants are seen from:

- 1. Motivation to join the program
- 2. Language ability and skill seen from the application submitted by applicants and interview.
- 3. The quality of essay
- 4. Talent and endurance

### How old do I need to participate in the IVYFP 2016?

We accept applicants in range age of 17 - 25 years old.

### What should I bring with me to IVYFP?

Of course, we want you to come with enthusiasm, motivation and a smile on your face. More information about what to bring will be included in the info-pack which will be issued to confirmed participants only. We recommend that you bring: some food and souvenir from your country (to share with other participants during the intercultural night), games, musical instruments, or any other thing you would like to share with the other participants of the program.

# What should I do after being accepted?

First and foremost, stay in touch with us! We will definitely be sending out additional information and updates. Other than that, after making the first payment and being accepted on the program, you can start making your travel arrangements. Remember that the first day of the program is arrival day and the last day of the program is departure day. You can arrive in Ho Chi Minh City a few days earlier, but we are not able to provide you with accommodation for dates other than those of the program dates.

#### Why do you charge a participation fee for the IVYFP 2016?

Participation fee is required from all the participants to cover the costs of the program. Please note that the ASEAN Youth Friendship Network is a non-profit organization, and essentially all our funds go back into developing and improving the program.

## When and how do I need to pay for the program?

The first payment (150 USD) needs to be made to ASEAN Youth Friendship Network within 10 days of receiving our confirmation e-mail (after you submit your application, we will review it and get back to you immediately) by bank transfer. The second payment can be made on the 15 days before the program started. You can also pay the whole fee at once, by bank transfer.

### Are food and accommodation provided?

We will provide both food (breakfast, lunch, dinner, snacks based on the schedule) and accommodation. Participants will be accommodated in the guesthouse during the IVYFP 2016. If you would like some extra food items (for example, you don't like the food provided by us), you will need to buy them yourself.

## Are there any language requirements?

There are no special requirements. During IVYFP 2016, we will be mostly communicating in English and Bahasa Indonesia. During the program you will be able to improve the level of your English while communicating with other participants. You will be also able to learn others languages from others participants who come from Vietnam.

### Do I need to participate in all activities in the program?

You do need to participate in all the activities of the program as it makes crucial part of the IVYFP 2016. To get certificates of the program, you need to take part at all activities (except: you will get sick).

#### What about the transport in the city of Ho Chi Minh?

During the program, organizer will provide local transportation. But, if you will go to somewhere else when the leisure time, you have to pay by yourself.

#### Do I need Visa to enter Vietnam?

For Indonesian, you don't need any visa to enter Vietnam.

# Who can participate in this program?

IVYFP 2016 invites participants from Indonesia to part at this prestigious and invaluable youth and cultural exchange program. This program opens for Indonesian youth (17 - 25 years old).

### What if the program is cancelled? Will I get a refund?

### **Program Cancellation by organizer**

- 1. ASEAN Youth Friendship Network (AYFN) reserves the right to cancel a program due to low enrollment or other circumstances which would make the program non-viable.
- 2. If AYFN cancels a program, registrants will be offered a full refund.
- 3. Should circumstances arise that result in the postponement of a program, AYFN has the right to either issue a full refund or transfer registration to the same program at the new, future date.

## **Registration Cancellation by Participant**

1. The following penalties shall apply, if otherwise specified.

- If you cancel more than 30 days before scheduled program departure in Vietnam, the cancellation charge will be 20% of the listed program fare.
- If you cancel 15-29 days before scheduled program departure in Vietnam, the cancellation charge will be 50% of the listed program fare.
- If you cancel 8-14 days before scheduled program departure in Vietnam, the cancellation charge will be 70% of the listed program fare.
- If you cancel 1-7 days before scheduled tour departure in Vietnam, the cancellation charge will be 100% of the listed program fare.
- 2. No show will be considered as a cancellation on program departure date
- 3. Cancellations received after the stated deadline will not be eligible for a refund.
- 4. Refunds will not be available for registrants who choose not to attend a program.
- 5. Cancellations will be accepted in writing only and must be received by the stated cancellation deadline.
- 6. All refund requests must be made by the attendee.
- 7. Refund requests must include the name of the attendee and/or transaction number.
- 8. These above policies apply to all AYFN program unless otherwise noted in the corresponding program materials. Please read all individual program information thoroughly.

### Program cancelation caused by Force Majeure

AYFN has no obligation to indemnify or return any amount of money to their participants on: When the program is canceled, due to *force majeure*. For purposes of this Agreement, Force Majeure shall mean a cause or program that is not reasonably foreseeable or otherwise caused by or under the control of the Party claiming Force Majeure, including acts of God, fires, floods, explosions, riots, wars, hurricane, sabotage terrorism, vandalism, accident, restraint of government, governmental acts, injunctions, labor strikes, etc.

## How much money should I bring with me to Ho Chi Minh City?

The program has been designed so that you do not need any much additional expenses while in Ho Chi Minh City, as the accommodation, food, classes and workshops, as well as tour will be included. HOWEVER, if you want to buy some souvenir, luxury items, enjoy the Ho Chi Minh City night-life or participate in extra trips: you will need to supply that money by yourself (1.000.000 VND – 2.000.000 VND)